

**GENERAL CONFERENCE — MONDAY 11 OCTOBER**

09:00 – 10:00

▶ *Cotswold Suite* ▶

**WELCOME & OPENING KEYNOTE:**

**The Story of the Cemetery of Books**

*Saad B. Eskander, Director General, Iraq National Library and Archive (Iraq)*

10:00 – 10:30

**COFFEE BREAK & ILI SPONSOR SHOWCASE OPENS** ▶ *Courtfield Suite*

**TRACK A** ▶ *Aston/Burford*  
**INFORMATION LITERACY  
 & E-LEARNING**

10:30 – 11:30

**A101: Developing Information Handling Skills**

- *Selina Lock, University of Leicester (UK)*
- *Rhona Arthur, Scottish Library & Information Council (Scotland)*
- *Aneé Sieberhagan, Nelspruit Satellite Campus, Tshwane University of Technology (South Africa)*

11:45 – 12:30

**A102: Teaching Information Competency**

- *Maria Brahme & Cindy Lundquist, Pepperdine University (USA)*
- *Mary Peterson, Royal Adelaide Hospital/IMVS (Australia)*
- *Myron Schirer-Suter, Gordon College (USA)*

**TRACK B** ▶ *Chalford/Dean*  
**INFORMATION ISSUES**

**B101: Information Issues**

- *Helmi Noman, Internet Strategist (UAE)*
- *Eva Mutongole Wamala, National Environment Management Authority (Uganda)*
- *Irina Trushina, National Library of Russia (Russia)*

**B102: Link Resolver Workshop, Part 1**

- *Donald T. Hawkins, Information Today, Inc. & EBSCO Publishing (USA)*
- *Alice de Jong, Peace Palace Library (The Netherlands)*

12:30 – 13:45

**DELEGATE LUNCHEON** ▶ *The Conservatory*

**TRACK A** ▶ *Aston/Burford*  
**DIGITAL LIBRARIES &  
 ELECTRONIC RESOURCES**

13:45 – 14:30

**A103: Going Digital:  
 Challenges & Rewards**

- *Tamara Pianos, National Library of Science & Technology (Germany)*
- *Terence Huwe, University of California (USA)*

**TRACK B** ▶ *Dean*  
**INFORMATION ISSUES**

**B103: Link Resolver Workshop,  
 Part 2**

- *Harry Samuels, Endeavor Information Systems (UK)*
- *Clive Wright, EBSCO Information Services (UK)*
- *Owen Stephens, University of London (UK)*

**TRACK C** ▶ *Chalford*  
**CYBERCLINICS**

**CC1: Designing Next-Generation  
 Web Sites**

- **CC2: Five Top Sites for Business Information**
- **CC3: Mobile Libraries**
- **CC4: Access & Identity Management**

14:30 – 15:00

**COFFEE BREAK & ILI SPONSOR SHOWCASE** ▶ *Courtfield Suite*

15:00 – 15:45

**A104: Best Practices for Promoting  
 Electronic Resources**

- *Derek Fernandez, Hillingdon Libraries (UK)*
- *Brian Mitchell, JISC (UK)*
- *Jessie Draper, BBC (UK)*

**B104: Open Access Forum**

- *Stevan Harnad, Université du Québec à Montréal (Canada)*
- *Richard Poynder, Journalist (UK)*
- *Sally Morris, Association of Learned and Professional Society Publishers (ALPSP) (UK)*
- *Barry Mahon, International Council for Scientific and Technical Information (ICSTI) (France)*
- *Bruce Royan, Concurrent Computing Ltd (Scotland)*
- *Hugh Look, Rightscom Ltd (UK)*
- *Richard T. Kaser, V.P., Content, Information Today, Inc., and former Executive Director, National Federation of Abstracting & Information Services (NFAIS) (USA)*
- *Marydee Ojala, Editor, ONLINE Magazine (USA)*

**CC5: Integrating Data from  
 Multiple Servers**

- **CC6: E-Books Plus**
- **CC7: Five Easy Tricks for Extreme Searchers**
- **CC8: Exploring Toolbars**

16:00 – 17:00

**A105: Building Repositories &  
 E-Journals Collections**

- *Cokie Anderson, Oklahoma State University (USA)*
- *Ali Abdulla, United Arab Emirates University (UAE)*

**CC9: Burnout in Libraries  
 and Information Centres**

- **CC10: An In-House Quick Search Guide**
- **CC11: New Technologies in Libraries**

17:00 – 18:00

**NETWORKING RECEPTION FOR CONFERENCE DELEGATES** ▶ *The Conservatory*

# At A Glance

11 – 12 October 2004 Millennium Gloucester Hotel • London, UK

## GENERAL CONFERENCE — TUESDAY 12 OCTOBER

▶ Cotswold Suite ▶

### KEYNOTE:

Web Search Engines: A Look Ahead

Danny Sullivan, SearchEngineWatch.com (UK)

09:00 – 10:00

10:00 – 10:30

COFFEE BREAK & ILI SPONSOR SHOWCASE ▶ Courtfield Suite

### TRACK A ▶ Aston/Burford MANAGING CONTENT

### TRACK B ▶ Chalford/Dean OPTIMISING TECHNOLOGY IN LIBRARIES

10:30 – 11:30

#### A201: Enterprise Search & Findability

- Mikael Thorson, Infosphere AB (Sweden)
- Leonard Will, Willpower Information (UK)

#### B201: Optimising Technology in Libraries

- Frank Cervone, Northwestern University (USA)
- Brian Kelly, UKOLN (UK)
- Michael Stephens, St. Joseph County Public Library (USA)

11:45 – 12:30

#### A202: International Intranets & Portals

- Jane McConnell, NetStrategy JMC (France)

#### B202: Optimising Technology in Libraries (continued)

12:30 – 13:30

DELEGATE LUNCHEON ▶ The Conservatory

### TRACK A ▶ Aston/Burford WEB SEARCH SKILLS & RESOURCES

### TRACK B ▶ Chalford/Dean TECHNOLOGY TOOLS & PRACTICES

13:30 – 14:30

#### A203: People & Their Machines

- Greg Notess, Montana State University (USA)
- Allison Stacey, Cambridge Regional College (UK)

#### B203: Usability Testing: Learning & Doing

- Elaina Norlin, Institute for Museum and Library Services (USA)
- Lesley Moyo, Penn State University (USA)

14:30 – 15:00

COFFEE BREAK & ILI SPONSOR SHOWCASE ▶ Courtfield Suite

15:00 – 15:45

#### A204: Specialised Search Skills

- Barbie Keiser, BEK (USA)
- Wouter Mettrop, CWI, Hanneke Smulders, Infomare (The Netherlands), & Paul Nieuwenhuysen, Vrije Universiteit Brussel (Belgium)

#### B204: Digital Library Design

- Roar Storleer, University Library of Trondheim (Norway)
- Andrew Wright, National Information and Library Service (Australia)

16:00 – 17:00

#### A205: Advanced Web Searching

- Randolph Hock, Online Strategies (USA)
- Phil Bradley, Consultant (UK)

#### B205: Federated Searching

- Frank Cervone, Northwestern University (USA)

## PRECONFERENCE WORKSHOPS — SUNDAY 10 OCTOBER

10:00 – 13:00

### W1: Web Search Skills & Strategies

Greg Notess, Montana State University (USA)

### W2: Successful Technology Training

Michael Stephens, St. Joseph County Public Library (USA)

14:00 – 17:00

### W3: International News Research

Randolph Hock, Online Strategies (USA)

### W4: Quality Assurance for Web Sites

Brian Kelly, UKOLN (UK)

Conference At A Glance

